

ACM RECONFIGURATION



Please provide the following information in order for us to support you efficiently:

ACTUAL AND FUTURE CONFIGURATION INFORMATION

	Specifications	Old configuration	New configuration
GEN 1 Motion System	Number of actuators		
	Configuration/Position		
	ACM type		
	Intended movement		
	Kit serial number		
GEN II Mix & Match	Serial number of each actuator		
	Serial number of each ACM		
Meeting info	Meeting information	ID	Password
	Team Viewer		
	Date	Time (8h00-16h30 EST)	Phone Number

SCHEDULE AN APPOINTMENT

1. Please send this document to D-BOX customer support at support@d-box.com.
2. Allow at least 24 hours for us to verify if the date and time you requested is available.
3. Prepare your equipment and open your Team Viewer session to avoid procedure delay.

DISCLAIMER

You are responsible for forwarding all the appropriate information to our team so we can thoroughly understand your project and reprogram your system to make it functional. We are not responsible for any damage to the system caused by programming consistent with the information provided in this document.

Thank you for your cooperation.

